



## **Nepal Airlines Corporation**

### **Published REQUEST FOR PROPOSAL (RFP)**

**NAC CREW LAYOVER DUBAI**

**02 August July 2019**

#### **Section 1: NOTICE**

NOTICE IS HEREBY GIVEN that sealed proposals are invited by Nepal Airlines Corporation, flag carrier airline of Nepal, from five-star local hotel for flight crew layover services in DUBAI, the United Arab Emirates (UAE), having below mentioned equipment /facilities.

#### **Section 2: GENERAL TERMS & CONDITIONS**

##### **a. Approximate Rooms Nights Requirements: per day (Seven Rooms)**

- four single rooms
- Two double rooms/Three double rooms

If necessary, it is expected to have more rooms (extra rooms) at the same agreed price.

##### **b. Duration of Agreement (2 years)**

- i. Starting Date: September 18, 2019.
- ii. Ending Date: September 17, 2021
- iii. The contract period could be extended for a further period of one year on the same rates, terms and conditions if mutually agreed.

##### **c. Check-in/Check-out Timings**

A Check-in/Check-out Window is required that allows Count of Room Night actually starts at the time NAC crew Checks-in. As per the tentative schedule the time of arrival and departure is 02:25 & 03:55 LT respectively. However, this time of arrival and departure is subject to change as per flight schedule.

Tentative Check-in Time: approx. 03:00 Local Time

Tentative Check-out Time: approx. 02:30 Local Time

##### **d. Required Complimentary Services (To Be Included in Room Rent)**

- i. Crew option for Buffet Breakfast/Buffer Lunch/Buffer Dinner (as available) Per person per Night
- ii. Laundry/Dry Facility: Four pieces of duty uniform per person per rotation of flight stay.
- iii. Internet/Wi-Fi facility IN ROOM
- iv. Crew Transportation: Transportation from Hotel/Airport/Hotel for the crew. The Transportation for cockpit crew and cabin crew MAY be separate.
- v. Prices should be exclusive of all applicable taxes and service charges. Wherever all applicable taxes and charges as per law of land should be mention separately.

Prices should be in tabulated form as follows:

S.N.	Rooms	Net Price	Applicable Taxes and Charges
01.	Single Room		
02.	Double Room		

**e. Required Hotel Equipment/facilities**

- i. Smoke Detectors
- ii. Sprinklers
- iii. Fire Resistant Upholstery
- iv. Temperature/Humidity Control (Individual Rooms)
- v. Blackout Devices on windows

**f. preferred Room Equipment**

(Conformance ensures higher score in hotel selection)

- i. Large Bedrooms
- ii. Allocation on higher floors away from in-house clubs, etc. with lowest noise level
- iii. Fridge
- iv. Coffee/Tea Maker

**g. Other Preferred Facilities**

(Conformance ensures higher score in hotel selection)

- i. Crew should have an exclusive facility for expeditious Check-in/Check-out.
- ii. Crew Lounge with TV and Microwave Oven
- iii. Upgrade of room for cockpit crew with no Extra Charge.
- iv. Complimentary Mineral Water (Two Large bottles a day)
- v. Discounts on all food and beverages
- vi. Discount on all Laundry and Dry Cleaning (other than Complimentary Laundry)
- vii. Free entrance to health club, swimming pool, Sauna/Steam Room (Fitness room)
- viii. To make available the services of Doctor at all time. The hotel shall invoice NAC for medical charges so incurred.
- ix. Complimentary Coupons to the crew for any additional service/facility.

Above mention equipment/facilities/services should be as follows:

S.N.	Facilities/Equipment/ Services	Available	Not available

#### **h. Certificate of Five Star Hotel**

Certificate of five-star hotel should be included in the offered Sealed Quotations. Failure to include such Certificate will disqualifies the Proposal.

#### **i. Exit Clause**

- i. The agreement can be terminated with 60 days written notice by either party without assigning any reason.
- ii. Unless both the parties have mutually agreed for an extension, the contract stands automatically terminated on its expiry date and no notice of termination will be required.

#### **j. Amendment to the Agreement**

The terms of Agreement can only be varied with the written consent of both parties.

#### **k. Cash Float**

Hotel shall distribute allowances to the Crew Members upon check-in in cash in Local Currency/USD, as mutually agreed, which will be reimbursed by NAC.

#### **l. Terms of Payment**

Bills will be made monthly on actual occupancy basis by the Crew. Invoices would be submitted to Nepal Airlines Station Manager at Dubai, and will be settled within 30 days from the date of receipt of the bills. The separate bills to be raised for room charges and disbursement of allowances, if any.

#### **m. Force Majeure**

Nepal Airlines will be exempt from obligations if prompt notification is given in the event of suspension of flights/operations to the station, change in Crew layover pattern, circumstances or causes beyond control of Nepal Airlines.

#### **Section 3: Submission of Offers**

Each Proposal must be contained in a sealed envelope and should be labeled “**Crew Layover Service**”. Proposals must be received to Nepal Airlines Corporation, Head Office or Nepal Airlines Corporation, Dubai Station during office time by 21<sup>st</sup> August 2019. The proposal will be opened on next day at 02:00 Local Time at Operations Department by Nepal Airlines Head Office, Operations Department. If next day happened to Corporate Holiday or Public Holiday proposals will be opened on the next day at the same time. The successful proposer will be notified within a week after opening up of sealed proposals and they shall be required to comply with all local laws and regulations. The sealed proposal must be submitted in the following address:

#### **Notes:**

- Nepal Airlines reserves the right to reject any tender in part or full after assigning a reason, however, NAC will not be required to justify the grounds of rejection.
- Interested hotels that can provide these services should submit the proposal directly with NAC. NO SUB- AGENTS will be entertained.

- No proposal will be entertained after expiry of aforesaid date & time. NAC will not be responsible for postal delays or any other reason.
- For any further query/clarification, following offices may be contacted:

Director Operations  
Nepal Airlines Corporation Head Office  
Kantipath, Kathmandu, Nepal  
Tel: 977-1-422268  
Fax:  
Email: [od@nac.com.np](mailto:od@nac.com.np)  
Time Zone GMT +5:45

Officer  
Operations Department  
Nepal Airlines Corporation  
Tel: 977-1-422268  
E-mail: [admin\\_operations@nac.com.np](mailto:admin_operations@nac.com.np)  
Time Zone GMT +5:45

Country Manager  
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