Nepal Airlines Corporation Syllabus for Personality Test Cabin Crew (Airhostess and Steward) Grade V

Phases	Subject	Marks	Examination System	No. of Questions X Marks	Time
First (10%)	Personality Test	Full Mark 100 Pass Mark 70	Good Personality Dress Code Attitude Language Fluency Common Sense	50 10 10 20 10	
Second (70%)	Written Exam	Full Mark 100 Pass Mark 40	English General Knowledge Service Related	50 30 20	1:30 hrs 30 mins 1:00 hr.
Third	Medical Test	Examined By NAC Doctors			
Fourth (20%	Interview	Oral (only for those who are medically fit)			

1. Good Personality 50 marks

- Physique (Proportionate height to weight)
- Greetings / welcome manners
- Posture/Looks /Make up
- Behavioral Aspects

2. Dress Code 10 marks

- Presentable, Pleasing and comfortable to look upon
- Odour

3. Attitude 10 marks

- Willingness, positive, helpful, leadership
- Team building, confident, committed

4. Language Fluency 20 marks

- Command, knowledge of vocabulary
- Clarity, confident, preferred multilingual

5. Common Sense 10 marks

- Presence of mind, Quick reflex action
- Assertiveness, able to tackle and handle problems
- Handling of situation
